



VILLA MATAHARI

FAQ

What is the difference to stay in a private villa or in a hotel?

Choosing for a stay in a private villa with staff is like staying in your own private hotel with tailor made, customized service. You have your own private pool and in a villa there are no add on bills with 21% taxes as groceries are done at shopping price. You will enjoy the maximum on comfort and privacy. At the end of your stay you will notice that a stay in a private house is more economic as well. You will do it next time again and again, until you might decide to have your own villa on Bali.

How do we get to Villa Matahari?

If you hand us your flight details, and request us to do so, a private car and driver holding your name in a panel will be waiting for you upon arrival at the airport.

Where is located Villa Matahari?

Villa Matahari is located in Pantai Seseh, a tranquil fishermen village surrounded by rice fields in front of the beach.

It is a few steps away from the beach; 10 minutes away from Tanah Lot, (one of the most important temples in Bali); 25 minutes away from Seminyak and 45 minutes away from Ngurah Rai International Airport in Denpasar.

Is there Internet connection?

Yes, we offer a free Internet connection. But Keep in mind that the connection could not be as fast and stable as you might have at home.



If the house is open, there will be many "tropical species" visiting us?

Yes and No, for the simplicity of "what comes in, goes out. Of course there will be some ants, mosquitoes, frogs, butterflies, geckos (small salamander who eats mosquitoes) visiting you. But due to the full day employment of cleaning staff; the houses are very clean and will almost never have/show unpleasant bugs.

Do I have to do my own shopping?

You can do your own shopping. But you can also ask the staff to do it for you. They receive your money to do the shopping and after finishing they will handover the receipts and the change.

Do we "tip" the staff every day for everything they do?

No, there are very used that there will be an appreciation tip at the end of your stay. All the staff will work very hard to make your stay at Villa Matahari an unforgettable experience. We don't include the normal 5% of Service Charge in our Bill, so we really encourage gratifying the staff appropriately before your departure.

But how much should I give?

Of course it is at your discretion, but we can suggest giving a minimum of 200.000 Rupia per guest and per week for all the staff to the house manager or the butler. And if you wish to give a especial tip to a particular member of the staff for an outstanding performance, try to do it privately.

Does the housekeeping staff speak another language?

Most of the staff members speaks or understand English, like most people on Bali. Even if they do not speak perfect English, they know very well their job. And a bit of body languages has it charms as well.

Do we have to bring our own towels or sheets?

No, we provide bed linen and towels that will be changed on a regularly base.



Is there any insurance for the house or do we stay on our own risk?

Yes, we have our own Insurance but, under no circumstances shall Villa Matahari be responsible for any loss, expense, damage, claim or injury either directly or indirectly due to your stay in the House. You stay on your risk and personal (travel) insurance.

And if...

Just call the Manager. He is there for your personal assistance and to make your stay in Villa Matahari an unforgettable & unique experience.